

## **ICT STRATEGY 2018- 2022**

### **1. PURPOSE OF REPORT**

- 1.1 To agree the Council's ICT Strategy 2018-2022.

### **2. INTRODUCTION**

- 2.1 The aim of the ICT Strategy 2018-2022 is to set out the Council's approach and plans for the future delivery of ICT services demonstrating how this will support the Organisational Strategy. It will provide the framework for discussions and decisions on future ICT operational and transformational priorities over the coming years.
- 2.2 The ICT Strategy 2018-2022 is set out at Appendix 1 for approval.
- 2.3 The ICT Strategy 2018-2022 will be delivered with due consideration of, and alignment to, the Human Resources, Customer and Accommodation strategies.

### **3. FINANCIAL IMPLICATIONS**

- 3.1 The investment in ICT will enable the Council to deliver better services. ICT can release savings by increasing productivity and efficiency.

### **4. CRIME AND DISORDER, ENVIRONMENTAL, EQUALITY AND DIVERSITY IMPLICATIONS**

- 4.1 None arising directly from this report.

### **5.0 COMMENTS OF CORPORATE OVERVIEW AND SCRUTINY PANEL**

- 5.1 The Panel supported the adoption of the ICT Strategy.

### **6. PORTFOLIO HOLDER'S COMMENTS**

- 6.1 It is important that we pursue an ICT Strategy that delivers for the authority not just today but going forward as we look to new and more efficient ways of providing services to our residents.

### **7. RECOMMENDATIONS**

- 7.1 That it be a recommendation to Council that the ICT Strategy 2018-2022, as attached as Appendix 1 to this report, be approved.

**For further information contact:**

Rob Beere  
Service Manager ICT  
Tel: 02380 285588  
Email: [rob.beere@nfdc.gov.uk](mailto:rob.beere@nfdc.gov.uk)

**Background Papers:**

Attached